



## **Credit/Debit Card Alert**

A number of members of the Franciscan Skemp Credit Union (FSCU) have been contacted by the fraud department of the company that administers the FSCU's debit card program.

The information from them is that:

- there has been a security breach at a place of business where debit cards are used, and
- your debit card is being temporarily suspended

They will ask you:

- to verify certain transactions made, and
- to contact your financial institution.

Through our security protocols, no FSCU member will suffer a loss due to this breach. However, the suspension of the debit card may create inconveniences, especially given this time of year.

It is also important to note that FSCU is not the only financial that is affected. Therefore, the FSCU advises everyone, regardless of your financial institution, to be aware of this situation.

### **What Can You Do?**

- If you are using your credit or debit card, be sure to monitor your account transactions each day. Most institutions offer this service online.
- If you are contacted by a debit/credit card fraud department regarding this or any similar incident, please call them back if you were not available to take the call personally.
- If you have any questions regarding your account, please contact your financial institution directly.

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